How do I request help from the IR team?
Contact your Varonis account team directly to request help from the IR team. If you need urgent assistance, you can contact our support team at varonis.com/support.

DatAlert Optimization
Leverage incident response expertise to tailor DatAlert for your specific environment and maximize value across your organization

The Varonis Incident Response Team is a group of in-house cybersecurity analysts with extensive experience in threat detection and response. Leverage their industry and product expertise to maximize your usage of DatAlert and enhance proactive threat detection efforts.

Private sessions offered at no cost to DatAlert customers by appointment

Expert-led by security professionals with domain and industry expertise

Focused on increasing the ROI of security investments across the ecosystem

What can the team help me with?
- Tailoring DatAlert to the intricacies of your environment to ensure the highest possible fidelity of alerts
- Training the security team to perform context-driven investigations, hunt for threats, and build custom alerts
- Setting up workflows for alert triage, including customizing how alerts are received and configuring automated responses
- Integrating Varonis into other security technologies like SIEM, SOAR, DLP, and ticketing

How does this better prepare me for a cyberattack?
- Helps you detect insider threats, malware, cybercriminals, and APTs
- Empowers your analysts to investigate and respond to alerts quickly and efficiently, and customize DatAlert to meet specific business needs
- Enables rapid response by integrating relevant information into places where it’s needed most
- Provides rich context throughout your security ecosystem for faster, consistent response across teams

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Matt Radolec and the Varonis Incident Response Team are called in to respond to hundreds of new and nefarious attacks for clients and trial users every year.

From thwarting ransomware to catching rogue insiders red-handed, these world-class experts are trusted by the biggest brands on the planet to identify, investigate, and stop attacks before they become crisis situations. The security research team at Varonis has been recognized for investigations leading to the discovery of APTs and new strains of malware such as Qbot and Norman.

“Varonis’ customer service is unbelievable. I have never experienced support this good from any other vendor. They have a strong desire to help you use the product to the best of its ability in a way that meets all of your requirements.”

Watch the IR Team in Action

Join our weekly cyber attack lab demos to get a live look at how popular attacks are executed, explore indicators of compromise, and learn how to detect and respond with Varonis.

The team runs multiple live sessions per week, webinar-style, on Zoom. After the attack simulation, you’re invited to stick around for Q&A.

Pick a time: varonis.com/cyber-workshop

Read a case study: varon.is/alertwin